

2020 Annual Report



A NATIONALLY ACCREDITED AGENCY

www.newbernnc.gov/departments/police_department



Mission Statement

Upholding the traditions of a noble profession, the New Bern Police Department will positively IMPACT our community by partnering with citizens and businesses to improve the quality of life and maintain a safe place to live, work and visit.

Key Values

Integrity

We believe our words and actions are guided by the rules and standards of our profession.

Motivation

We believe in being enthusiastic and determined to achieve success.

Professionalism

We believe in exhibiting the ethics, skills and qualities, which are inherent in our noble profession.

Accountability

We believe in acknowledging and assuming responsibility for our actions.

Commitment

We believe in a sense of duty and responsibility.

Trust

We believe honesty, fairness and reliability will instill confidence and trust.



Chief's Opening



Toussaint E. Summers, Jr., Chief of Police

This year, unlike any other, we have seen the tremendous value of building, fostering, and relying upon police partnerships forged with the New Bern community. As we have all seen in many parts of our country, there is widespread distrust of law enforcement. Many communities are demanding accountability on issues that affect us all, such as use of force, protection of rights and freedoms, and honesty; all during a global pandemic. In the City of New Bern, our badge of honor is reflected in our belief that “Police and Community Come Together Here” and it continues to be our commitment that we defend and respect. As we face these challenging times together, it is important that we continue to strengthen our police/community bond and be “New Bern strong”!

As a law enforcement leader, I look forward to retirement and it gives me great pleasure to share this annual report with the stakeholders of New Bern. This report features a straightforward summary of the department’s annual crime statistics and organizational modifications, new programs and accomplishments, and much more, which only comes from the positive IMPACT of partnerships. The information highlighted in this report helps us to measure our contributions to the public safety partnership. It is my hope that you will find this report useful in discovering the value these efforts have had on improving quality of life and maintaining a safe place to live, work and visit.

I want to personally thank the men and women of the New Bern Police Department for their support and willingness to be an active partner with our community over the last nine years that I have served as Chief of Police. To my community, your willingness to embrace the New Bern Police Department as an active partner is the key to any success that has been achieved over the years.

God bless you all. It has been an honor to serve.

Sincerely,


Toussaint E. Summers, Jr.

Chief of Police

Command Staff



Captain Daren Fuller
Operations Division



Captain David Daniels
Investigations Division



Captain Marquie Morrison-Brown
Services Division

Promotions

Shelton Brown was promoted to the rank of Lieutenant on January 27, 2020. Lieutenant Brown assumed the duties of a Patrol Lieutenant; under the direction of the Operations Division Commander.



Stephen Williams was promoted to the rank of Lieutenant on January 27, 2020. Lieutenant Williams assumed the duties of the Support Services Lieutenant; under the direction of the Services Division Commander.

Robert Holton was promoted to the rank of Lieutenant on May 31, 2020. Lieutenant Holton assumed the duties of a Patrol Lieutenant; under the direction of the Operations Division Commander.



Police and Community Come Together Here

The New Bern Police Department employs a community policing philosophy in an attempt to reduce crime and increase partnerships throughout the community. Throughout the year, we emphasize these partnerships and set aside time outside of typical duties to converse and socialize with members of our community. At events such as Coffee with a Cop, National Night Out, Citizens Police Academy, and many city functions, you can find officers in a relaxed setting, proactively engaging the community. Along with these events, officers attended 23 community watch meetings and conducted 718 hours of foot and bike patrols.



The city is divided into six Community Policing Districts. Each patrol shift has an officer who is assigned to each of the Community Policing Districts, responsible for addressing concerns of the citizens and businesses within their assigned districts. The district names are:

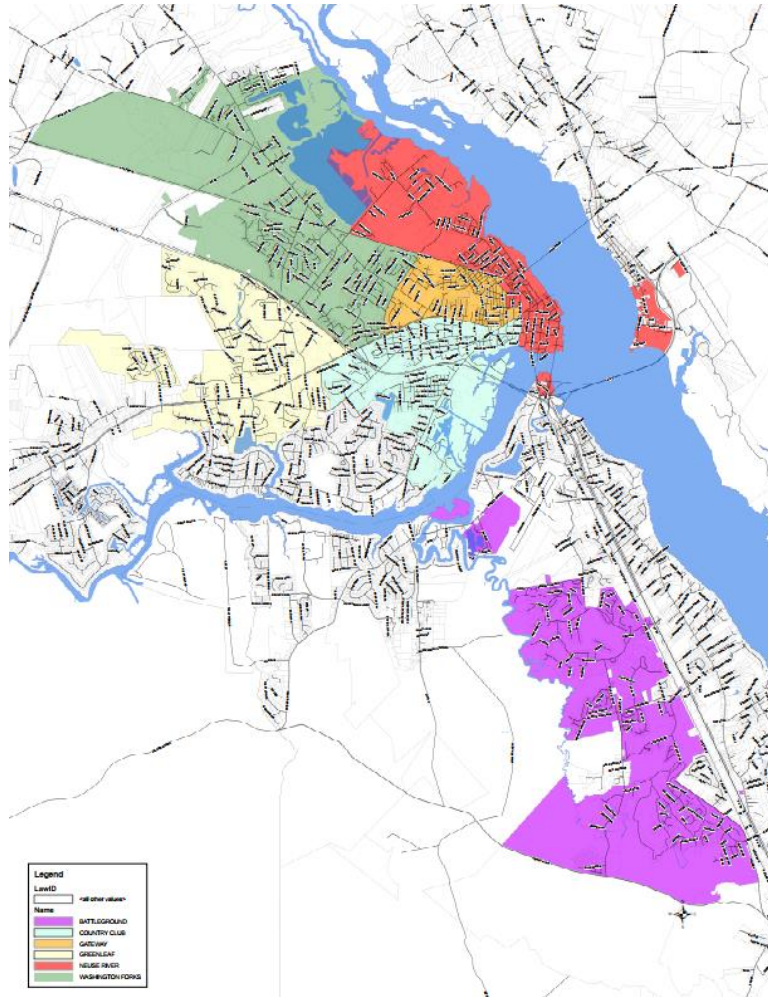
**Battleground
Gateway
Neuse River**

**Country Club
Greenleaf
Washington Forks**

[Follow this link](#) to a downloadable map of these districts and contact information.

Community Policing Districts

The New Bern Police Department has adopted a Community Policing philosophy to promote a police and citizen partnership to address the causes and effects of crime. A citizen partnership allows the New Bern Police Department to build trust in our communities, interact with our citizens and work towards the common goal of building a safer city.



Each Community Policing District is supervised by a Sergeant and Lieutenant. Contact can be made with each community policing team by emailing:

Battleground (BG) District

BGD@newbernnc.gov

Greenleaf (GL) District

GLD@newbernnc.gov

Country Club (CC) District

CCD@newbernnc.gov

Neuse River (NR) District

NRD@newbernnc.gov

Gateway (GW) District

GWD@newbernnc.gov

Washington Forks (WF) District

WFD@newbernnc.gov

Police and Community Come Together Here

Citizens Police Academy

The 24th session of the New Bern Police Department's Citizens Police Academy was held in 2020. Due to the restrictions of COVID the class was postponed for several months until it was able to be resumed via video conferencing. This allowed the class to finish but also provide a safe learning environment due to the pandemic. The class included 15 students who had a great desire to learn more about the department and its functions.



2020 CPA Graduates



Officer A. Williams works with CPA

National Night Out

National Night Out (NNO) is a nationwide program that brings communities and public safety personnel closer together, while taking a stand against crime. Due to the COVID pandemic NNO was celebrated in the month of October. A "Parade of Lights" was done by the police department, Fire Department and EMS within each community. This allowed everyone to celebrate using social distancing. In 2020, 15 neighborhoods and 2 senior living communities all participated in the celebration this year.



Lt. McInnis, Chief Summers and Officer Longmire



Officers Barrera, Fisher and Lt. Brown

Partnerships with the Community

Operation Traffic Surprise

The goal of the operation was to spread cheer and bring joy to the citizens of New Bern, celebrating a birthday, anniversary, or any other special occasion. Due to COVID restrictions, numerous special events were cancelled or postponed indefinitely. This has been a challenging year for everyone, and the New Bern Police Department has tried to aid in easing the tension by providing police escorts in community celebrations for special events when time and personnel allowed. *Operation Traffic Surprise* was an opportunity to celebrate these special occasions with citizens while practicing social distancing.



Durango Patrol Vehicle



Officers assist a birthday drive-by.

Coffee with a Cop

Coffee with a Cop provides a unique opportunity for community members to ask questions and learn more about the ways the department is making an impact in our neighborhoods. Due to COVID, the New Bern Police Department was only able to host 2 *Coffee with a Cop* events at various coffee shops and restaurants across the city. The majority of citizen contact with law enforcement happens during emergencies or emotional situations. These situations may not always be the most effective for building relationships with the community. Some community members may feel officers are unapproachable on the street during patrol. *Coffee with a Cop* breaks down these barriers and allows for one-on-one interaction in a relaxed environment.



Officers at McCoy's Soul Food Coffee with a Cop Event



Officer Felicies at McDonald's Coffee with a Cop Event

New Initiatives

Training Facility Upgrade

The New Bern Police Department currently has a substation located within the New Bern Mall. This location is the base of operation for the Traffic Enforcement Unit, Animal Control and the Training Unit.

This substation has a large classroom that is used for conducting various types of training. But in the COVID environment, the lack of modern technology and digital capabilities made distance learning a challenge. Thanks to a partnership with Craven Community College, the classroom has been significantly upgraded including installation of a new ceiling-mounted projector, three additional monitors, and modern audio and video conferencing technology. As part of this partnership, Craven Community College also hosts classes in this room.

Despite the pandemic, the police department hosted more than 20 classes in the new updated facility in 2020, reducing the need to outsource our training. The classroom was large enough to host courses such as Intoximeter EC/IR II, Glock Armorer, Trimble Training, Legal Refresher and other courses with participants practicing safe social distancing.



Training room with new monitors

New Initiatives

A Next Generation 911 Center

Text-to-911 Capabilities

The New Bern Police Department 911 Communications Center finalized the transition of our web-based GEM911 system Text-to-911 services to our Vesta 9-1-1 call-taking system. This fully integrates all call-taking and Text-to-911 message functions when citizens contact us via 911. As with our previous public information campaign with Text-to-911, we remind the public to “Call 911 when they can and text 911 when they can’t.”

Our Vesta 9-1-1 system is a part of the statewide ESINet, which is a partnership with the State of North Carolina and AT&T. ESINet is the next step toward bringing the State of North Carolina to the next phase of 911 communications also known as Next Generation 911. This major upgrade means our phone system, which was previously hosted locally with minimal redundancies, is now completely hosted by AT&T off-site with full redundancy.

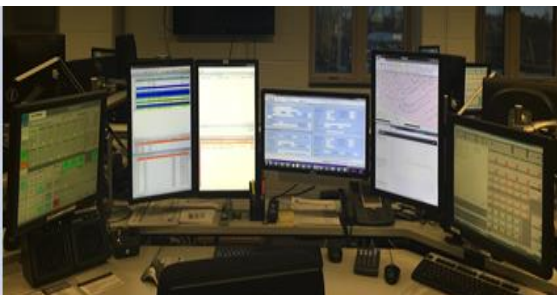


Vesta 9-1-1 Phone System

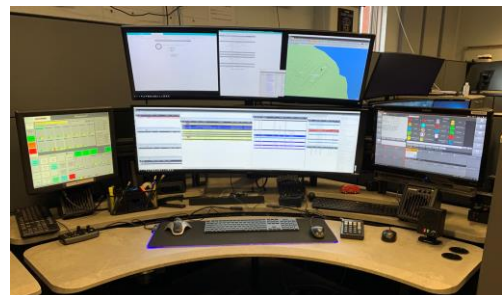
Equipment Upgrade

The 911 Communications Center received funding from the State of North Carolina to replace aging consoles and IT equipment. The aging consoles had been in use since 2012. The upgraded IT equipment consists of two ultra-wide monitors which replaced 6 displays that had been utilized for computer-aided dispatching, criminal justice records checking, and GIS-based mapping.

As the department and the City of New Bern believe in being good stewards of taxpayer funds, the equipment was utilized until it was no longer fiscally prudent to pay for rising maintenance costs on aging equipment. The new consoles are ergonomically designed, which accommodate a Telecommunicator to sit or stand at their duty station during their 12-hour tour of duty.



Previous center console



Upgraded center console

New Initiatives

United Badges Blood Drive

The New Bern Fire Department and the New Bern Police Departments partnered to hold two United Badges Blood Drives. Both agencies partnered with the American Red Cross to increase blood donations. With a national blood shortage, both agencies raised over 400 units of blood potentially saving over 1,200 lives. The United Badges Blood Drive is held annually in July.



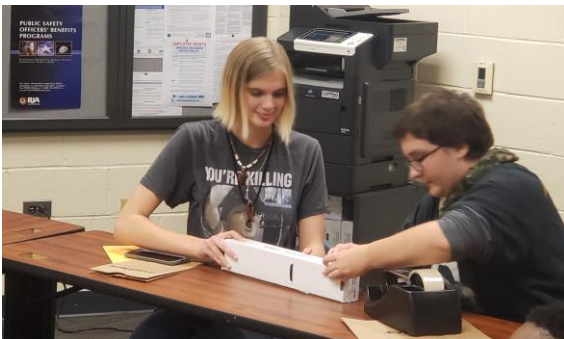
Buddy the "Blood Drop" gearing up for the United Badges Blood Drive



Fire Chief Boyd and Police Chief Summers preparing for the United Badges Blood Drive

Explorers

Reestablished in 2019, the New Bern Police Department *Explorers* Post #1797 is a program designed for young adults, 13 years of age to 20 years of age. The program offers the opportunity for youth members to learn about every aspect of the criminal justice system, while also teaching and enhancing patriotism, leadership skills, community relations, personal skills, law enforcement tactics, and teamwork. Youth members participate in monthly meetings and training sessions where police department personnel engage with the youth of our community. Upon completion of the program, the youth members will have the skillsets to pursue a career in the criminal justice system or service to our country in the military. Currently there are 10 *Explorers* who meet 3 times a month.



Explorers learning new skills



Officer Rose teaching young Explorers

Officer Involvement

No Shave November

Tackling another fundraising opportunity this year, personnel participated in *No Shave November*. Participants donated \$30 in order to forgo facial hair grooming standards for the month. At the end of the month \$1,165.00 was donated to Journey of Hope to assist local cancer patients and their families. Officer Inman won this year's contest.



Officer Inman was this year's winner



Crisis Intervention Team Training

With a growing national awareness of the mental health crisis, the New Bern Police Department has continued its commitment to train staff at the highest levels of crisis response. New Bern Officers are required to attend Crisis Intervention Team (CIT) Training as part of our career development program. Now civilian employees, such as telecommunicators, attend CIT for dispatchers. CIT teaches employees techniques to assist when dealing with citizens in crisis. Whether suffering from a learning disability, post-traumatic stress disorder(s), or even those with traumatic brain injuries, employees will have a new and deeper understanding of how to assist these community members. This training has helped to reduce officer use of force, citizen injuries, and the arrest of subjects with mental disorders across the country.

Awards and Commendations

Professional Law Enforcement Certifications

The North Carolina Criminal Justice Education and Training Standards Commission established the Law Enforcement Professional Certificate Program as a way of fostering interest in college education as well as professional law enforcement training programs. Under this program, officers must meet requirements in training hours, years of experience, and education to receive either an Intermediate or Advance Law Enforcement Certificate. In 2020, five New Bern Police Officers met those requirements and received Law Enforcement Certifications.



Officer Sterling receives his Intermediate Certificate.

Intermediate

Joshua Gregoli

Jesse Collins

Gabriella Barrera

Advanced

Nicholas Rhodes

Bradley McKee

Employee

Officer Joshua Gregoli
Officer Jeffery Weaver
Officer Matthew Arnold
Officer Joseph Leggett
Officer Ian Oliver
Officer Trisha Fisher
Officer Jarod Woody
Officer Amy Weatherington
Officer Robert Garrison
Officer Brandon Dale
Officer Joshua Gregoli
Officer Geoffrey Fulton
Sergeant Benjamin Lewis
Officer Travis Eubanks
Officer Jeffery Weaver
Officer Joseph Leggett
Officer Jeffery Connor
TC Christopher Parson
PST Gregory Smith

Award

Award of Excellence
Back the Blue Award
Medal of Distinguished Service
Medal of Distinguished Service
Chief Letter of Merit
New Bern Civitan Officer of the Year
Chief's Unit Citation
Chief's Unit Citation
Chief's Unit Citation
Chief's Unit Citation
Chief's Unit Citation
Chief's Unit Citation
Lifesaving Award
Lifesaving Award
Lifesaving Award
Lifesaving Award
Telecommunicator of the Year
Civilian of the Year

Online Services for Citizens

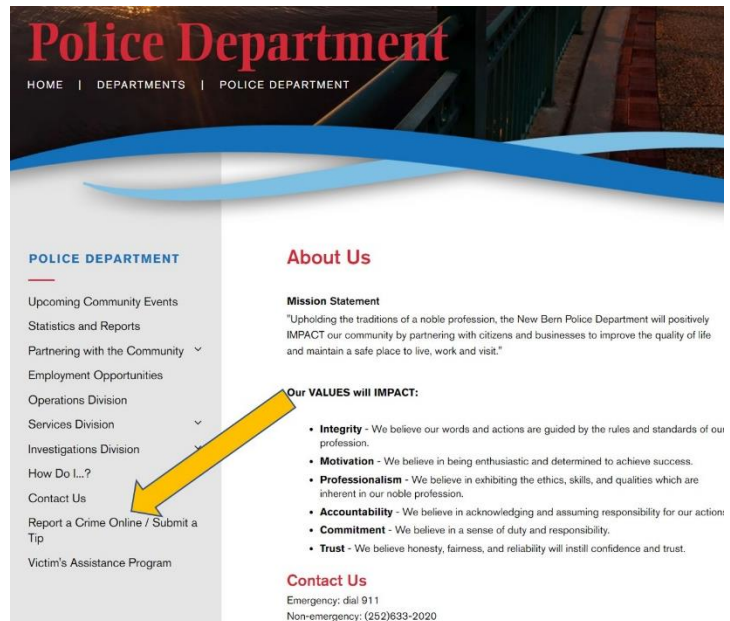
Online Crash Reports

This year, the New Bern Police Department launched a public access website for crash reports taken by our officers. This website allows citizens and insurance companies to search for their crash reports and download or print them directly. This provides the convenience of 24-hour digital access to crash reports.



COPLOGIC

The New Bern Police Department subscribes to online services, which allow for convenient reporting known as COPLOGIC. COPLOGIC is a web-based reporting system that allows citizens to file specific incident report types online at their convenience. These include damage to a motor vehicle, damage to property, lost or missing property, harassing phone calls and theft. (Value must be under \$1,000.00 and no theft of medication can be reported online.) Citizens reported 30 crimes in 2020, ranging from larcenies to harassments.



CommunityCrimeMap.com

CommunityCrimeMap.com is a real-time, crime-mapping site, which helps the public get a better idea of the crime activity in their area. This system allows the community to stay abreast of what is occurring in their area and can assist them in being proactive in aiding law enforcement. Crime statistics are uploaded from law enforcement records daily to provide up-to-date information, and citizens can set alerts for their geographical area to receive regular updates of what is happening in their community.



ReportIt LeadsOnline

ReportIt is a free internet-based property database that is accessible to the citizens of New Bern. This system allows citizens to enter identifying information about their personal items such as cell phones, jewelry, electronics, and firearms. Once this information is entered, if the items are stolen and pawned through any participating store throughout the country, the owner can be notified. LeadsOnline and its programs assist in solving multiple larcenies each year.

2020 New Bern Police Department

Statistical Highlights

Total Calls Received by Communications	86,694
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Foot and Bike Patrol Hours	718.43
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Community Meetings Attended	23
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Department Training Hours	10,888
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NBPD CVI Volunteer Hours	337
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NBPD Citizen Volunteer Incorporated

Arrests	Adults	1,258
	Juveniles	<u>2</u>
	Total Arrests	1,260

The following two pages will outline the Crime Rate and provide a Crime Summary. The Crime Summary will break down the crimes by major crime types and compare over a five-year span.

Crime Summary

In 2020, the City of New Bern had a violent crime rate of **540.68** per 100,000 people. This is a **34.76% increase from 2019**, when the rate was **401.47**. There were 162 violent offenses reported this year, showing an increase from 121 in 2019. Violent crime includes Homicide, Rape, Robbery, and Aggravated Assault.

The City of New Bern's property crime rate is **3,602.64** per 100,000 people, which is a **12.5% decrease** from 2019. There were 1080 reported property crimes throughout the city. Property crime includes Burglary, Larceny, Motor Vehicle Theft and Arson.

Figure 1 displays the crime rate and occurrences comparison. Figure 2 displays the crime totals for the previous five years along with the five-year average. The percentage of change from the five-year average is a **decrease of 2.52%** for the year 2020. Though there was a **34.71% percent increase** in total crimes from 2019 to 2020, the city's five-year average has decreased steadily for the last seven years.

Crime Rates

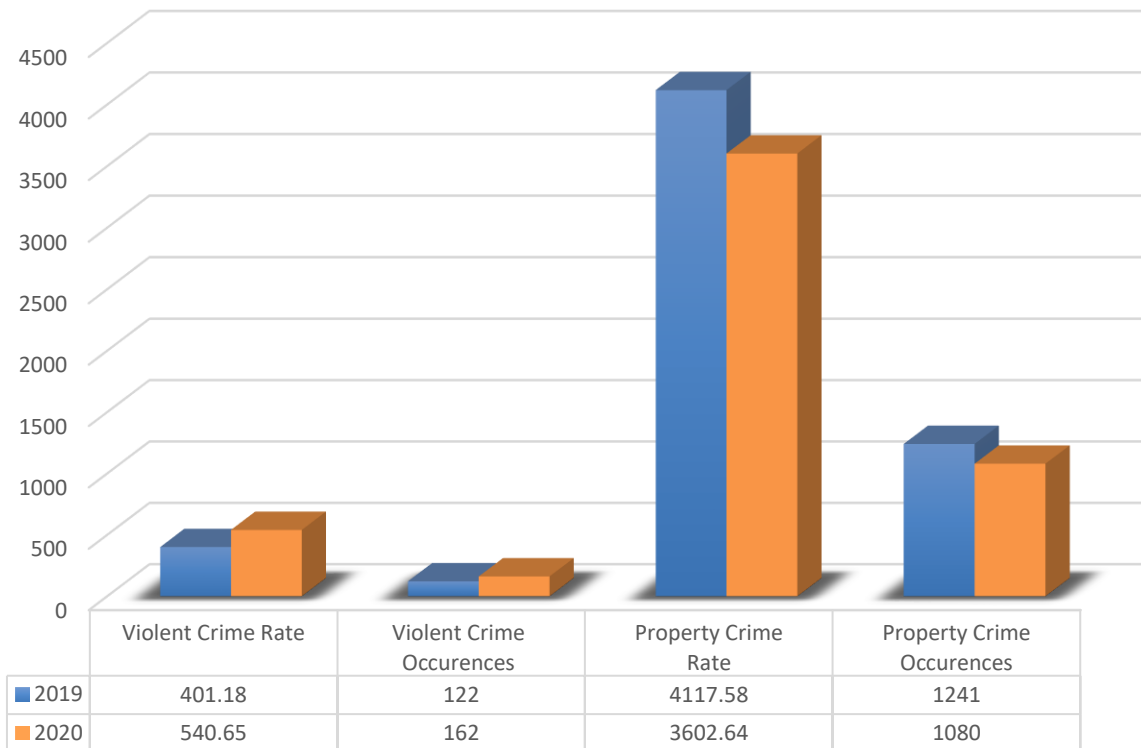


Figure 1

(Figures are based off population estimates from the State Demographic branch of the Office of State Budget and Management.)

Crime Summary

Crime Occurrences Total

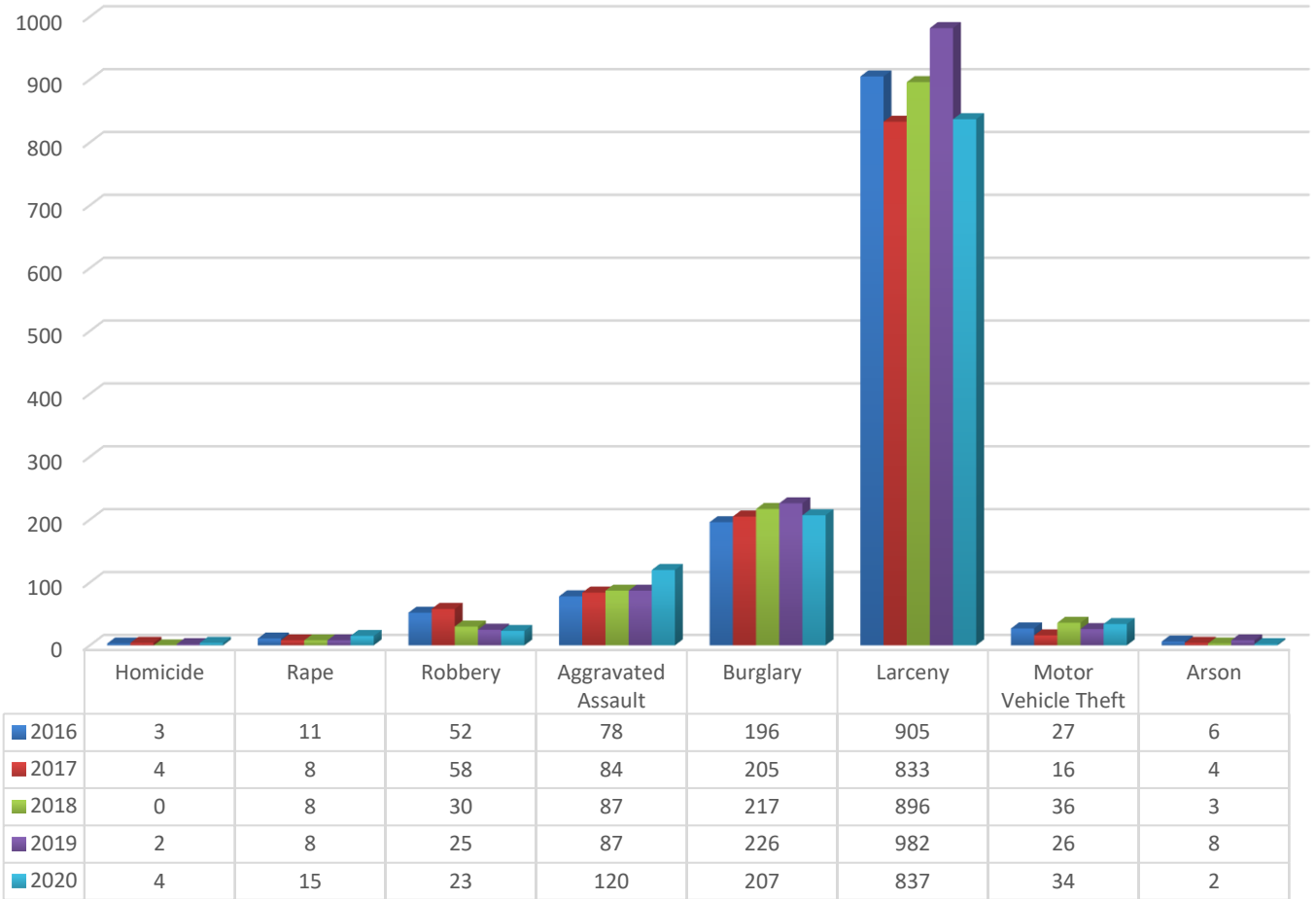


Figure 2

	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>5 Year Avg.</u>
Homicide	3	4	0	2	4	2.6
Rape	11	8	8	8	15	10
Robbery	52	58	30	25	23	37.6
Aggravated Assault	78	84	87	87	120	91.2
Burglary	196	205	217	226	207	210.2
Larceny	905	833	896	982	837	890.6
Motor Vehicle Theft	27	16	36	26	34	27.8
Arson	6	4	3	8	2	4.6
Total	1,278	1,212	1,277	1,364	1,243	1,274.8

Calls for Service

The City of New Bern saw a **.55% decrease** in calls for service for 2020. In 2020, there were a total of 45,151 calls for service, which decreased from 45,403 in 2019. Figure 3 reflects calls for service for 2020. The top five officer-initiated calls and citizen generated calls for service are displayed with respective color-coding. The ten calls displayed accounted for 57.7% of the total calls for the year. The remaining 42.3% of calls for service types include other criminal offense complaints and citizen assist calls. Figure 4 is a graph illustrating all the foot and bike patrol hours that officers have conducted throughout the year.

Calls for Service-Officer Initiated



Calls for Service-Citizen Generated

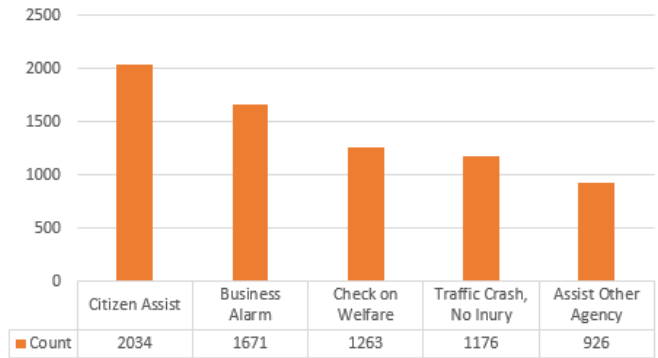


Figure 3

Foot and Bike Patrol Hours

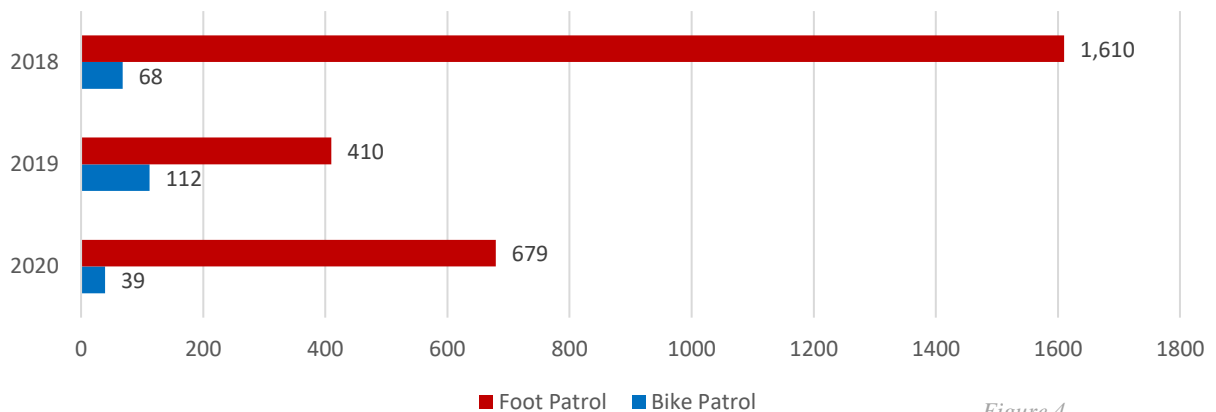


Figure 4

Traffic Safety

The New Bern Police Department Traffic Unit's main objective is to reduce the number of traffic-related injuries and fatalities. The Traffic Unit utilizes the 3 E's: **Enforcement** (proactive enforcement efforts), **Education** (community education programs designed to create a higher awareness of traffic safety), and **Engineering** (coordination with city traffic engineering) to accomplish this objective.

The Traffic Unit strives daily to make the city's roadways safe. They routinely analyze traffic crash data and review citizen complaints. Once an area of concern involving traffic violations has been identified, officers proactively address those violations through checking stations, seatbelt initiatives, and saturation patrols.

The Traffic Unit utilizes digital messaging to educate and alert drivers. Our ATS Message Boards displays road closures, North Carolina Governor's Highway Safety events, and other important messaging to aid the motorist or notify them of occurring events. These message boards were acquired in part due to COVID-19 grants. Another piece of equipment our department uses is the Shield Radar Speed Sign. The speed sign collects speed data, time, and location of the vehicle.



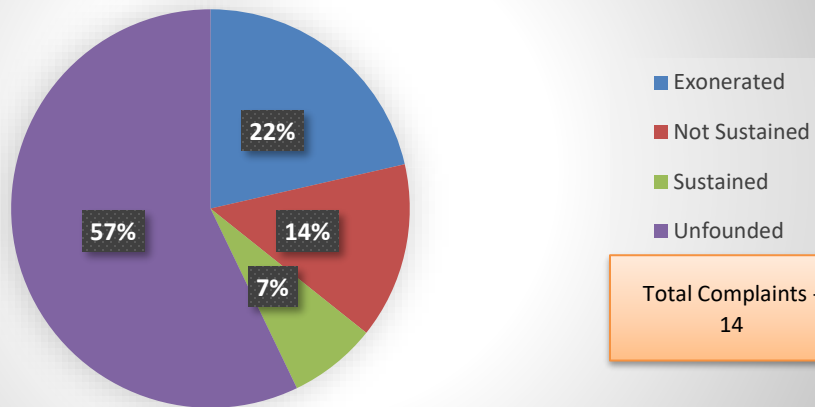
Traffic Crashes, Citations and DWI Arrests

	2016	2017	2018	2019	2020
Parking Lot Crashes	564	550	531	587	432
Street/Highway Crashes	1,028	997	1,001	1,087	955
Total	1,599	1,547	1,532	1,674	1,387
DWI Related Crashes	31	39	24	23	25
DWI Arrests	64	108	100	80	62
Total Traffic Citations	3,808	4,962	4,278	4,030	2583

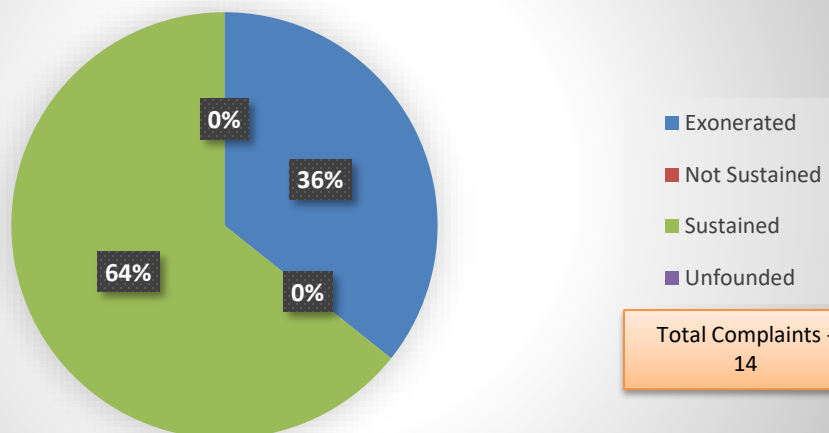
Internal Affairs Information

The Internal Affairs section plays an integral role in maintaining professional conduct within a law enforcement agency. The New Bern Police Department is divided into three divisions: Investigations (Major Crimes Investigations and Narcotics), Operations (Patrol Teams, Traffic and School Resource Officers), and Services (Communications, Training and Recruitment). In 2020, the Department had 25 reported *Use of Force* incidents that occurred. The agency made 1,260 physical arrests out of 45,151 calls for service. Out of these incidents, 8% involved Investigations personnel, 88% involved Operations personnel while the remaining 4% involved Services personnel. There has been a decline in the *Use of Force* at New Bern Police Department from the previous year. Out of 1,258 physical arrests, force was used only once in every 50 citizen interactions.

External / Citizen Complaints



Internal / Directed Complaints



Total External / Internal Complaints – 28

Total Use of Force – 25

Use of Force Involving Injury to Officers – 1

Use of Force Involving Injury to Suspects - 2



NEW BERN



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